What is Lifeline?
Lifeline is a federal program that provides financial assistance for services such as phones, internet, bundled services, or a free cell phone with prepaid monthly minutes.

Why is Lifeline Important?
Lifeline helps people get, use, and keep their healthcare coverage! Lifeline access also helps people make doctor appointments, renew prescriptions, and obtain medical information.

How Does Lifeline Work?
Lifeline provides a subsidy of $9.25 to local phone and broadband providers which decreases the cost of the bill that individuals or families would have to pay for these services.

Who is Eligible?
Households with incomes less than 135% of the federal poverty level are eligible. Also, anyone eligible for SSI, Medicaid, or Foodshare is also eligible for Lifeline. Certain tribal programs also make someone eligible for Lifeline services.

Where Can You Learn More?
Visit the TLC for Kids Resource Library at healthwatchwisconsin.org.
What is TEPP & TAP?
Sometimes people with disabilities need special equipment to use basic telephone equipment; TEPP & TAP are two programs that help cover the cost of that equipment.

Why TEPP & TAP?
Someone’s disability shouldn’t come between them and using a phone. Plus with phone access comes the ability to get, use, and keep healthcare coverage.

How Does TEPP & TAP Work?
Recipients of TEPP get a voucher; the amount is based on the severity of their disability. That voucher can be applied towards the cost of communication equipment after the first $100. TAP can help cover that first $100.

Who is Eligible?
Wisconsin residents with disabilities such as deafness, hearing impairment, speech impairment, mobility, or motion impairment and need special equipment to use the telephone. Income, assets, and age are not considered when applying for TEPP.

Where Can You Learn More?
Visit the TLC for Kids Resource Library at healthwatchwisconsin.org.

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