

Walsh, Julie E - OCI

From: Ezalarab, Sue - OCI
Sent: Wednesday, January 26, 2011 3:30 PM
To: Stegall, Jennifer L - OCI
Subject: RE: DOL training

No, more like a meet and greet to give us an overview of what they can do for consumers.

Susan Ezalarab,CIE, CPCU, FLMI, MCM
Director, Bureau of Market Regulation
Wisconsin Office of Commissioner of Insurance
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From: Stegall, Jennifer L - OCI
Sent: Wednesday, January 26, 2011 2:30 PM
To: Ezalarab, Sue - OCI
Subject: RE: DOL training

Was this largely to educate staff on how to help consumers navigate the DOL complaints process?

From: Ezalarab, Sue - OCI
Sent: Wednesday, January 26, 2011 2:05 PM
To: Stegall, Jennifer L - OCI
Subject: RE: DOL training

Yes. People from the Chicago office came here for the training.

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From: Stegall, Jennifer L - OCI
Sent: Wednesday, January 26, 2011 2:03 PM
To: Ezalarab, Sue - OCI
Subject: DOL training

Did the complaints staff recently get training from DOL staff? Dan is asking. Thanks!

Jennifer Stegall
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