

## Walsh, Julie E - OCI

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**From:** Ezalarab, Sue - OCI  
**Sent:** Wednesday, January 26, 2011 3:30 PM  
**To:** Stegall, Jennifer L - OCI  
**Subject:** RE: DOL training

No, more like a meet and greet to give us an overview of what they can do for consumers.

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**From:** Stegall, Jennifer L - OCI  
**Sent:** Wednesday, January 26, 2011 2:30 PM  
**To:** Ezalarab, Sue - OCI  
**Subject:** RE: DOL training

Was this largely to educate staff on how to help consumers navigate the DOL complaints process?

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**From:** Ezalarab, Sue - OCI  
**Sent:** Wednesday, January 26, 2011 2:05 PM  
**To:** Stegall, Jennifer L - OCI  
**Subject:** RE: DOL training

Yes. People from the Chicago office came here for the training.

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**From:** Stegall, Jennifer L - OCI  
**Sent:** Wednesday, January 26, 2011 2:03 PM  
**To:** Ezalarab, Sue - OCI  
**Subject:** DOL training

Did the complaints staff recently get training from DOL staff? Dan is asking. Thanks!

Jennifer Stegall  
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